Payment

For Your Healthcare Visit



A simple guide to paying for your healthcare visit

Government/Restructured Healthcare Institutions

Your medical benefits and payment methods are applied according against your medical bills. If you have questions about the charges and/or payment method(s), contact the healthcare institution directly.

Your Co-Payment (Applicable for Outpatient Treatments Only)

For Government/Restructured Healthcare Institutions, your co-payment may be deducted from your monthly pensions or through your Direct Debit Account (DDA) maintained with us:

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If You Are Receiving A Monthly Pension	**If You Are Not Receiving A Monthly Pension but Maintain a DDA**	**If You Are Not Receiving A Monthly Pension and Do Not Maintain a DDA**
Your co-payment share is deducted from your monthly pension.	Your co-payment will be deducted from your DDA maintained with us.	Payment can be made using any of the options stated in the recovery letter mailed to you.

Important

Please ensure timely payment of your share of the medical bill to prevent disruption in the convenience of not having to pay for your treatment upfront.

If you notice any errors or have questions about the charges, contact the healthcare institution directly to amend the bill. Any amendments to the bills can only be made by the healthcare institution.

MBS@Gov Clinics

You will only be charged your share of the bill as the clinic will claim the Government's share directly on your behalf.

Other Private Clinics

Upload a copy of your invoice and submit a medical claim through HRP or Workpal to claim reimbursement for your share of the bill. The invoice should clearly show the bill details and payment method.